



TAN DELTA WARRANTY

WARRANTY.

Tan Delta Systems plc ("Seller") warranty is global without geographic restriction. Seller warrants that, all new Products ("Product") shall conform to the relevant specifications as published on the web site (www.tandeltasystems.com) as at the date of supply, be free from manufacturing defects at the point of supply and for a minimum period of 12 calendar months ("Warranty Period") commencing from the date of supply and subject to correct installation and use, shall operate reliably and as specified. In the event of a malfunction during the Warranty Period, following Sellers standard process (see below), Customer ("Buyer") may return the Product to Seller for replacement or repair at no charge. The Warranty is null and void in the event of any malfunction which, in the sole opinion of Seller, has been caused by incorrect use, incorrect installation, maliciously damage or act of God. The maximum liability of the Warranty is to repair, replace or refund the full cost of the Product.

RETURN PROCESS

No return of Product will be accepted by Seller without a Return Material Authorization ("RMA") Number, which may be issued by Seller at its sole discretion. Returned Products must be in original manufacturer's shipping cartons complete with all packing materials. All Products for return shall be returned freight prepaid in the manner specified in the RMA. If returned Products are claimed to be defective, a complete description of the nature of the defect must be included with the returned Products. Products not eligible for return shall be returned to Buyer, freight collect.

To obtain an RMA number please contact Tan Delta Systems plc support: -

Support Email: support@tandeltasystems.com

Tan Delta Systems PLC
1 Carrera Court
Church Lane
Dinnington
Sheffield
England
S25 2RG

Phone: +44 (0) 845 094 8710

Fax: +44 (0) 845 838 6711

LIMITATION OF LIABILITIES. BUYER SHALL NOT IN ANY EVENT BE ENTITLED TO, AND SELLER SHALL NOT BE LIABLE FOR INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE INCLUDING, WITHOUT LIMITATION, BUSINESS INTERRUPTION COSTS, REMOVAL AND/OR REINSTALLATION COSTS, REPROCUREMENT COSTS, LOSS OF PROFIT OR REVENUE, LOSS OF DATA, PROMOTIONAL OR MANUFACTURING EXPENSES, OVERHEAD, INJURY TO REPUTATION OR LOSS OF CUSTOMERS, EVEN IF SELLER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. BUYER'S RECOVERY FROM SELLER FOR ANY CLAIM SHALL NOT EXCEED BUYER'S PURCHASE PRICE FOR THE PRODUCT GIVING RISE TO SUCH CLAIM IRRESPECTIVE OF THE NATURE OF THE CLAIM, WHETHER IN CONTRACT, TORT, WARRANTY, OR OTHERWISE. SELLER SHALL NOT BE LIABLE FOR AND BUYER SHALL INDEMNIFY, DEFEND AND HOLD SELLER HARMLESS FROM ANY CLAIMS BASED ON SELLER'S COMPLIANCE WITH BUYER'S DESIGNS, SPECIFICATIONS OR INSTRUCTIONS, OR MODIFICATION OF ANY PRODUCTS BY PARTIES OTHER THAN SELLER, OR USE IN COMBINATION WITH OTHER PRODUCTS.